INDEPENDENT COMMISSION AGAINST CORRUPTION

STATEMENT IN THE MATTER OF: Operation Gerda

PLACE:

Independent Commission Against Corruption

NAME:

Shannon Keevers

ADDRESS:

Known to the ICAC

OCCUPATION:

Workshop Manager

TELEPHONE NO: Known to the ICAC

DATE:

05 February 2019

States: -

- 1. This statement made by me accurately sets out the evidence which I would be prepared, if necessary, to give in Court as a witness. The statement is true to the best of my knowledge and belief, and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated in it anything, which I know to be false or do not believe to be true.
- 2. I am 46 years of age.
- 3. I have been employed by Zax Amusements for 20+ years. I am employed as a Workshop Manager. Zax Amusements is located at 265 Ingles Street, Port Melbourne Victoria. Zax Amusements is Australia's largest coin operated amusement game supplier and has been in the industry for over 20 years. Zax Amusements provides among other things, sales, service, parts, and corporate hire of coin operated equipment from the world's leading manufacturers. Some of our

Signature

Witness / August 7

Page 1 of 7

STATEMENT IN THE MATTER OF: Operation Gerda

NAME: Shannon Keevers

equipment includes driving and motorbike games, sports games, air hockey tables

and pinball machines.

4. On 30 November 2018, the Company Director of Zax Amusements, Mr Saki

Athanasiadis, was served a Notice to Produce documents by Investigator Leonie

White, Investigator, Independent Commission Against Corruption. The Notice

requested the production of documents in relation to the purchase of a Spiderman

Pinball Vault Edition machine by Mr Emir Balicevac and / or any others for the

period from 1 September 2016 to 31 March 2017. On 1 December 2018, Mr

Athanasiadis forwarded a number of documents to Investigator White.

I PRODUCE A COPY OF THE SECTION 22 NOTICE TO PRODUCE

DOCUMENTS (ANNEXURE 1)

5. Sometime before 10 November 2016, Mr Emir Balicevac contacted me in relation

to the purchase of a pinball machine. On 10 November 2016, at 3.46pm I sent an

email to Mr Balicevac with an order form and warranty policy attached for the

purchase of a Spiderman Pinball Vault Edition (VE), which included shipping and

handling. The total amount of the purchase including GST was \$10,870. The

delivery or shipping address was to Emir Balicevac,

invoice number 00041786, dated 9 November 2016.

I PRODUCE A COPY OF THE EMAIL DATED 10 NOVEMBER 2016

(ANNEXURE 2)

Signature.

Witness

Page 2 of 7

STATEMENT IN THE MATTER OF: Operation Gerda NAME: Shannon Keevers

- 6. On 10 November 2016, I received an email from Mr Balicevac with five documents attached. Mr Balicevac in his email advised, "Frank would place call shortly". The documents attached were:
 - i. the front and back side of a licence in the name of Frank Hua LU (card number expiry 25 November 2018;
 - an American Express credit card payment authorisation form for the amount of \$6,000 in the name of Frank Lu, with a card holder address at Wentworthville; and
 - iii. A copy of the front and back of a Qantas American Express card in the name of Frank LU.
- I PRODUCE A COPY OF THE EMAIL DATED 10 NOVEMBER 2016 (ANNEXURE 3)
- 7. I have checked Zax Online bank statements, which notarise when deposits have been made. Zax do not received paper confirmation of payment receipts. Zax records show that the following deposits were made:-

| 02 Dec 2016 | Cash Dep Branch Grge & Mrkt Syd 9 ref - 00041786 | +\$ 1,500 .00 |
|-------------|---|----------------------|

| 05 Dec 2016 | Open transaction detailsTransfer from TAHER SIROUR NetBank Inv 00041786 | +\$1,500.00 |
|-------------|---|-------------|

8. On 7 December 2016, Mr Balicevac sent an email with the following details

Signature.

Witness

Page 3 of 7

STATEMENT IN THE MATTER OF: Operation Gerda NAME: Shannon Keevers

i. A MasterCard credit card payment authorisation form (ending with 2271) in the name of Emir Balicevac for the amount of \$1,870, with the address of

ii. A copy of his NSW driver licence, number with the address of The second attachment also included a copy of the front of Mr Balicevac's MasterCard.

I PRODUCE A COPY OF THE EMAIL DATED 7 DECEMBER 2016 (ANNEXURE 4)

- 9. Included in the documents provided to the Commission was an email, dated 9
 December 2016, from Inna Vainer,
 Zax Financial Controller. Attached to the email was an E-Statement addressed to
 Mr Balicevac, dated 9 December 2016 for a sale totalling \$11,110. The E-Statement
 also indicates that \$9,240 had been made and that the balance owing was \$1,870.
 This E-Statement relates to the purchase of the Spiderman Pinball VE.
- 10. I PRODUCE A COPY OF THE EMAIL DATED 9 DECEMBER 2016

 (ANNEXURE 5)
- 11. Included in the documents was an email from Emir Balicevac to Inna Vainer on 9 December 2016, in which Mr Balicevac advised he had attached a credit card authorisation form for \$1,870 and a copy of his driver's licence. Mr Balicevac advised the \$1,870 should be the final payment for the Spiderman Pinball VE and that he can wait for delivery. Inna Vainer responded that Mr Balicevac's credit card would be charged for the balance and delivery arranged.

Signature____

Witness

Page 4 of 7

STATEMENT IN THE MATTER OF: Operation Gerda NAME: Shannon Keevers

I PRODUCE A COPY OF THE EMAIL DATED 9 DECEMBER 2016 (ANNEXURE

6)

12. On 13 December 2016, I received an email from Mr Balicevac inquiring as to when

the Spiderman machine would be delivered. I replied that the Pinball/s had just

arrived and they needed to unpack, inspect, update, repack and dispatch the

machines. I advised Mr Balicevac I hoped the pinball machine could be dispatched

the following day. I asked him to confirm that the delivery address was

and would someone be home during business hours. He

replied that he or his wife will probably be home.

I PRODUCE A COPY OF THE EMAIL DATED 13 DECEMBER 2016 (ANNEXURE

7)

13. On 14 December 2016, I received an email from Mr Balicevac asking whether there

was any update on the delivery of the Spiderman Pinball VE. I advised him I was

still planning on dispatching the pinball machine on that day but Zax would rather

get the machine right, than rush and find a problem after the machine is delivered.

Mr Balicevac agreed but requested the delivery happen that week.

I PRODUCE A COPY OF THE EMAIL DATED 14 DECEMBER 2016 (ANNEXURE

8)

14. In an email chain, at 3.02pm on 15 December 2016 I advised Mr Balicevac that the

transport company was picking up the pinball machine from Zax Amusements for

delivery to Mr Balicevac on 16 December 2016. I provided Mr Balicevac with a

Signature.

Witness

Page 5 of 7

STATEMENT IN THE MATTER OF: Operation Gerda NAME: Shannon Keevers

TNT tracking number that would go live that night from approximately 6pm that night, and that he could track the delivery via AWB ECN008785332.

- 15. On 16 January 2016, Mr Balicevac sent an email advising that he had an issue with one of the pinball machine flipper springs and that the middle and bottom flipper springs had snapped on the right hand side.
- 16. On the same day, I sent Mr Balicevac an email with a picture of the flipper spring parts and asked whether the number 7 spring had snapped. Mr Balicevac sent me a picture of a right flipper assembly that "we" found in the Spiderman manual. Right flippers assembly 500-6542-12-ND, Vault Edition.

I PRODUCE A COPY OF THE EMAIL DATED 15 DECEMBER 2016 (ANNEXURE 9)

- 17. In an email chain, commencing on 19 January 2017, titled Re Spiderman, I advised Mr Balicevac in relation to a loose post floating to pop the glass and remove the post. I also advised him that I had posted to him the flipper return springs.
- 18. On 20 February 2017, I wrote to Mr Balicevac advising that Rod Brooks, the pinball mechanic could attend sometime the next week rather than returning the machine back to the Sydney metropolitan area.

I PRODUCE A COPY OF THE EMAIL DATED 19 JANUARY 2016 (ANNEXURE 10)

19. In an email chain, on 23 February 2017, Mr Balicevac asked me if I could confirm whether Rod Brooks was attending on Monday morning, as he would need to

Signature

Witness

Bull

Page 6 of 7

STATEMENT IN THE MATTER OF: Operation Gerda NAME: Shannon Keevers

arrange to take the day off in advance. Rod Brooks responded he was unavailable

until 6 March 2017. Rod Brooks later confirmed the 6 March 2017.

I PRODUCE A COPY OF THE EMAIL DATED 23 FEBRUARY 2016 (ANNEXURE

11)

20. On 8 March 2017, sent me an email advising Mr Balicevac that Rod Brooks had

been on site. He also asked me what I could do for him to transfer the ownership

of the pinball machine to Dennis Smith,

21. I responded that there is nothing from Zax perspective that needed to be done

regarding ownership. I advised him that if he was peace of mind he could use the

Personal Property Securities Register (PPSR) or issue Dennis with a receipt for

ownership of the item. I assumed Mr Balicevac wanted to transfer ownership for

insurance purposes. Balicevac responded that the name transfer was only for

insurance purposes.

I PRODUCE A COPY OF THE EMAIL DATED 8 MARCH 2016 (ANNEXURE 12)

22. On 4 May 2017, Mr Balicevac sent an email to Ted Daley, (Spare Parts Manager)

asking him "if you could do this for me would be great". This email was also related

to transferring ownership of the pinball, and was then referred back to me.

I PRODUCE A COPY OF THE EMAIL DATED 4 MAY 2016 (ANNEXURE 14)

Signature.

Witness Jacobs

Page 7 of 7



Independent Commission Against Corruption Act 1988 (Section 22)

NOTICE TO ATTEND AND PRODUCE DOCUMENTS

Mr Saki Athanasiadis Company Director Zax Amusements Pty Ltd 265 Ingles Street Port Melbourne Melbourne, Victoria Australia 3207

You are required to attend and produce:

- to the Senior Property Officer of the Independent Commission Against Corruption ("ICAC");
- at the ICAC office at level 7/255 Elizabeth Street, SYDNEY;
- at 5:00pm on Wednesday 12 December 2018;

the document(s) and/or other thing(s) described in the Schedule to this Notice.

You are required to produce the document(s) and/or other thing(s) for the purposes of an investigation the ICAC is conducting.

This requirement may be satisfied by some other person(s) acting on your behalf.

You may comply with the notice by posting, couriering or emailing documents(s) and/or things(s) to the ICAC providing you ensure it is received by the ICAC no later than the date and time specified in this notice. The material should be sent to:

Senior Property Officer Property Services NSW ICAC EXHIBIT Commission Against Corruption

Level 7/255 Elizabeth Street SYDNEY NSW 2000

Postal: GPO Box 500 Sydney NSW 2001

Email: property@icac.nsw.gov.au

FAILURE TO COMPLY

It is an offence under s.83 of the ICAC Act without reasonable excuse to refuse or fail to comply with this Notice.

DISCLOSING INFORMATION ABOUT THIS NOTICE

YOU MUST NOT DISCLOSE INFORMATION ABOUT THIS NOTICE INCLUDING THE EXISTENCE OF THE NOTICE WHICH IS LIKELY TO PREJUDICE THE INVESTIGATION TO WHICH IT RELATES.

You may disclose information about this Notice:

- to an employee, agent or other person in order to obtain information to comply with the Notice **if you have directed** the employee, agent or other person not to inform the person to whom the information relates about the matter;
- . to obtain legal advice or representation in relation to the Notice; or
- for the purpose of, or in the course of, legal proceedings.

It is an offence under s.114 of the ICAC Act to disclose information about this Notice that is likely to prejudice the investigation to which it relates.

Please note:

- (a) To ensure the ICAC is able to correctly reference the document(s) and/or thing(s)you provide in response to this Notice, please **complete and include the attached Property Delivery Advice form** with the document(s) and/or thing(s) required to be produced by this notice. If you wish to change your property disposal/return instructions, address and contact information provided on the Property Delivery Advice form, you will need to advise the ICAC by contacting Property Services on **(02) 8281 5999** or via email at **property@icac.nsw.gov.au**
- (b) If the document(s) and/or other thing(s) required to be produced by this notice tends to incriminate you, and you object to production at the time, neither the fact of the requirement nor the document(s) and/or other thing(s) itself (if produced) may be used in any proceedings against you (except proceedings for an offence against the *Independent Commission Against Corruption Act 1988* and certain disciplinary proceedings as provided for by section 114A). The document(s) and/or other thing(s) can be used for the purposes of the investigation to which it relates.
- (c) The ICAC shall set aside the requirement if it appears to the ICAC that any person subject to the requirement has a ground of privilege whereby, in proceedings in a court of law, the

- NSW ICAC EXHIBIT a like requirement and it does not appear to the ICAC that the person consents to compliance with the requirement.
- (d) The person must however comply with the requirement despite:
 - (i) any rule which in proceedings in a court of law might justify an objection to compliance with a like requirement on grounds of public interest, or
 - (ii) any privilege of a public authority or public official in that capacity which the authority or official could have claimed in a court of law, or
 - (iii) any duty of secrecy or other restriction on disclosure applying to a public authority or public official.

If you have any questions about this notice please telephone Bernadette Dubois on (02) 8281 5999.

Date: 27 November 2018

Stephen Rushton SC

Commissioner

SCHEDULE

Copies of the following documents and records, however stored (including those stored electronically), in the possession, custody or control of Zax Amusements Pty Ltd:

- 1. All documents and records, including but not limited to emails, telephone messages, notes, quotations, deposits, all invoices including invoice number 00041786, payment records and records relating to the payment for goods and/or services including a Spiderman Pinball Vault Edition or any other amusement device, transport and shipping details ordered through Zax Amusements Pty Ltd (Vic) office for the period from 1 September 2016 to 31 March 2017 by any of the following persons or entities:
 - a. S International Group Pty Ltd
 - b. Emir Balicevac
 - c. Taher (Tommy) Sayed Sirour
 - d. Dennis Barry Smith
 - e. Qin (Lynn) Li

Date: 27 November 2018

Stephen Rushton SC Commissioner

| OFFICE USE ONLY | | | | |
|---|--|--|--|--|
| This page and the preceding pages is a true copy of the notice that was served: | | | | |
| by: Leonie WHITE | | | | |
| (full name of serving officer) | | | | |
| at: <i>301.1.41.89.</i> :23am/pm | | | | |
| on: Lake astranatsidis | | | | |
| (subject individual) | | | | |
| at/by: Challand as agreed (place/method of service) | | | | |
| The following documents were also provided at the time of service/execution: ☐ Property Delivery Advice form | | | | |
| □ other (specify) 30/12/16 (signature of serving officer) (date of endorsement) | | | | |

Spiderman

From:

Shannon <shannon@zax.com.au>

To:

Emir Balicevac <emir.balicevac@sydney.edu.au>

Date:

Thu, 10 Nov 2016 15:46:21 +1100

Regards

Shannon Keevers | Workshop Manager Zax Amusements
P 03 9676 9190
265 Ingles St, Port Melbourne VIC 3207
shannon@zax.com.au | www.zax.com.au



This email has been sent by Zax Amusements and may contain information that is confidential, legally privileged, commercially sensitive or copyright. If you are not the intended recipient of Zax Amusements you must not disclose, disseminate, distribute or copy information contained in it, if you recognise or have received this e-mail in error, please notify the sender immediately and destroy the original message. While this mail and any attachments have been scanned for common computer viruses and found to be virus free, we recommend you perform your own virus checks before opening any attachments.



Zax Amusements Pty Ltd

265 Ingles St. Port Melbourne Melbourne, Vic. 3207, Australia Phone No. 61 3 9676 9190 Fax No. 61 3 9676 9290

A.B.N. 55 918 815 532

Bill To:

Emir Balicevac

Ship To:

Emir Balicevac

Order

Invoice #:

00041786

Date:

9/11/2016

Ship Via:

Tracking No: Customer PO#

Attention:

E-mail address: Emir.balicevac@sydney.edu.au

Phone

0404 538 751

Fax No.

| QTY | PART NO. | DESCRIPTION | Unit Price (inc-GST) | % DISC. | Total (inc-GST) |
|-----|----------------------|--|-------------------------|------------|--------------------|
| 1 | Spiderman Pinball VE | Spiderman Pinball VE | \$10,650.00 | | \$10,650.00 |
| 1 | Freight and Handling | Freight and Handling | \$220.00 | | \$220.00 |
| 1 | Comment | Stern machines ship with a 6 month | | | |
| | | Factory Warranty 6 months warranty is | | | |
| | | for listed components - PCBs, | | İ | |
| | | Transformer, Electronic Coin | | | |
| | Comment | Mechanism, Dot Matrix Display All warranty repairs must be carried out | | | |
| | Comment | at our Port Melbourne Warehouse. Any | | | |
| | | freight and transport costs are to be | | | |
| | | borne by the customer. Onsite repairs | | | |
| | | by Zax technicians is not available | | 1 | |
| | | unless customer is prepared to cover | | | |
| | | travel+onsite labour costs | | | |
| | Payment Terms | Payment Terms 50% machine price to | | | |
| | | be paid as deposit to confirm the order. | | | |
| | | Full balance of machine, freight and | | | |
| | | accessories payment due prior to | | | |
| | | despatch. | | | |
| | - | a copaton. | | | |
| | | | | | |
| | | | | | |
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| | | | | | = |
| | | | | | |

Bank:

CBA - Commonwealth Bank of Australia

BSB

063-104

Account No. 102-300-48

Account Name: Zax Amusements P/L

Bank Address:

224 Carlisle St. Balaclava Vic 3183

Credit Card Payments Will Attract A Fee Of 2% To 4%

Late payments will incur additional administration fee + 2% interest

Title for this merchandise remains with Zax Amusements Pty Ltd until such time as full settlement is received

Insurance - At Buyer's Care

| Balance Inc GST: | \$10,870.00 |
|-------------------|-------------|
| Amount Paid: | \$0.00 |
| GST: | \$988.18 |
| Freight Inc. GST: | \$0.00 |
| Subtotal Inc. | \$10,870.00 |

Zax Amusements Pty Ltd

265 Ingles St Port Melbourne, Victoria, Australia 3207

Phone: 61 3 96769190 Fax: 61 3 96769290 ABN: 50 391 875 576

Warranty Policy

Zax will honour suppliers additional warranty periods where they exceed the policies listed below.

Please note: to claim the manufacturers warranty on an internationally sourced machines, buyer must be aware that freight charges taxes, duties, etc, both to, and returning from the supplier, are usually not covered (unless the supplier agrees to cover these charges).

New Machines

Dedicated

6 Months on listed components -

PCB's, monitor, PSU, electronic coin mechanisms, credit

board, note reader and transformer.

Pinball

6 Months on listed components-

PCB's, Transformer, electronic coin mechanism, dot matrix

display.

Used Machines

Dedicated over \$3,000

3 Months on listed components -

PCB's, PSU, electronic coin mechanisms, credit board, note

reader and transformer.

Pinballs over \$3,000

3 Months on listed components-

PCB's, Transformer, electronic coin mechanism.

NO WARRANTY ON DOT MATRIX DISPLAY.

Dedicated \$1,000 - \$3,000

30 Days on PCB only – No other components covered

Used Pinball \$1000 - \$3000

30 Days on PCB's only - No other components covered

6 Months

PCB's

New

Used \$500 and over Used under \$500

30 Days

No Warranty

New Monitors

6 Months

New Power Supplies

6 Months

Warranty claims

There will be no warranty where-

- The damage is caused by repair work carried out by an unauthorised person.
- The purchase price of the machine (dedicated or pinball) is under \$1,000
- The purchase price of the PCB is under \$500

Pinball Parts are not covered by warranty.

All warranty repairs must be carried out at our Port Melbourne Warehouse.

Any freight and transport costs are to be borne by the customer. Onsite repairs by Zax technicians are not available, unless customer is prepared to pay full travel and onsite labour costs.

- Lamps, fuses, coil sleeves, microswitches, switches, targets, plastic buttons, wiring glass, locks, cash boxes, all plastic playfield parts, wire ramps, external mouldings, some mechanical parts are NOT covered by warranty.
- Any parts removed from machines and returned to Zax Amusements for warranty will not be accepted unless they are parts with serial number stickers attached eg. Dot matrix displays, pinball PCB's, game PCB's.
- Transport and freight costs are not covered by warranty.
- Warranty is NOT transferable with the sale of a machine from one owner to another.

Warranty claims made after the expiry of the warranty period will not be accepted, regardless of whether the fault was reported during the warranty period or not.

Zax will honour suppliers additional warranty periods where they exceed the policies listed below.

Please note: to claim the manufacturers warranty on an internationally sourced machines, buyer must be aware that freight charges taxes, duties, etc, both to, and returning from the supplier, are usually not covered (unless the supplier agrees to cover these charges).

E17/0445/AS-02-053/PR-0001

From:

Emir Balicevac

To:

Phil Boniwell; Shannon Keevers

Cc:

Frank LU

Subject:

Spiderman Pinball Vault Edition

Date:

Thursday, 10 November 2016 4:15:24 PM

Attachments:

Untitled 20161110 131606.pdf Untitled 20161110 131633.pdf Untitled 20161110 132005.pdf Untitled 20161110 132030.pdf

Good afternoon,

Please find attached credit card and drivers licence details.

Frank will place call shortly.

Thank you

Kind Regards

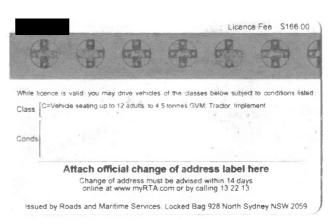
Emir Balicevac

Campus Security Unit | Campus Infrastructure Services

THE UNIVERSITY OF SYDNEY

22 Codrington Street, Darlington | The University of Sydney | NSW | 2006 T +61 2 8627 4226 | F +61 2 9351 4555 | M 0404 538 751 E emir.balicevac@sydney.edu.au





ZAX AMUSEMENTS

265 Ingles Street, Port Melbourne, Melbourne, Victoria, 3207, Australia Ph: 61-3-9676 9190 Fax: 61-3-9676 9290

Email: inna@zax.com.au

Credit card payment authorisation

This Form must be Faxed back to 03 9676 9290, or scanned and emailed with all applicable Identification requirements.

Please note that there are Credit card fees of 2 % for Bankcard, VISA and Mastercard, The fees for AMEX and Diners cards are 4%

These fees will be added to the total amount due for goods and services including freight, and will be charged to your credit card when processing.

| Credit Card Number. |
|--|
| |
| Expiry Date: |
| Card Type: AMEX |
| |
| (cardholder's name, please print) |
| Frank /-11 |
| Authorise Zax Amusements to debit my credit card for the amount of \$AUD |
| Cardholder's signature |
| |
| Contact phone number |
| |
| Cardholder's address |
| |
| |

"For our Security and yours"

Please include a "Clear and Legible" copy of the front and back of the credit card you wish to use, You must also include 1 X copy of a current photo ID, this must showing your current address, This is the address where we will be shipping the goods shipped to.

E17/0445/AS-02-053/PR-0001





E17/0445/AS-02-053/PR-0001

From:

Emir Balicevac

To:

Shannon Keevers; Phil Boniwell

Subject: Date: Spiderman Invoice #: 00041786

Attachments:

Wednesday, 7 December 2016 3:36:31 PM Credit Card Payment authorisation form.pdf Emir Balicevac Drivers Licence and Bank card.pdf

Good afternoon Gents,

Please find attached Credit Card Payment authorization form and my copy of Drivers Licence and Bank card copy.

I believe rest is \$1870.00.

So when you take \$1870 from my card attached payment fill be covered in full for Spiderman. Now I can only wait for delivery.

Please correct me if I'm wrong.

Thank you

Kind Regards

Emir Balicevac

Campus Security Unit | Campus Infrastructure Services

THE UNIVERSITY OF SYDNEY

22 <u>Codrington Street</u>, Darlington | The University of Sydney | NSW | 2006 T +61 2 8627 4226 | F +61 2 9351 4555 | M 0404 538 751 E emir.balicevac@sydney.edu.au

ZAX AMUSEMENTS

265 Ingles Street, Port Melbourne, Melbourne, Victoria, 3207, Australia Ph: 61-3-9676 9190

Fax: 61-3-9676 9290 Email: inna@zax.com.au

Credit card payment authorisation This Form must be Faxed back to 03 9676 9290, or scanned and emailed with all

applicable Identification requirements.

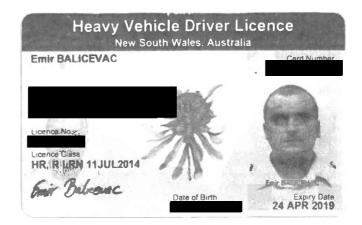
Please note that there are Credit card fees of 2 % for Bankcard, VISA and Mastercard, The fees for AMEX and Diners cards are 4%

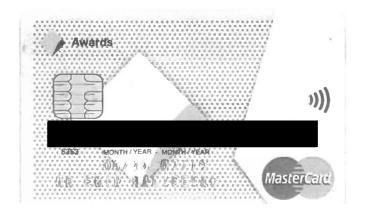
These fees will be added to the total amount due for goods and services including freight, and will be charged to your credit card when processing.

| Credit Card Number: |
|---|
| |
| Expiry Date: |
| 07/19 |
| Card Type: |
| MASTER CARD |
| |
| |
| I (cardholder's name, please print) |
| EMIR BALICEVAC |
| Authorise Zax Amusements to debit my credit card for the amount of \$ 1870.00 AUD |
| Cardholder's signature Emv Baliceace |
| Contact phone number |
| |
| Cardholder's address |
| |
| |
| "For our Security and yours" |

Please include a "Clear and Legible" copy of the front and back of the credit card you wish to use, You must also include 1 X copy of a current photo ID, this must showing your current address, This is the address where we will be shipping the goods shipped to.

E17/0445/AS-02-053/PR-0001





From Zax Amusements Pty Ltd

From:

Inna <inna@zax.com.au>

To:

Emir Balicevac <emir.balicevac@sydney.edu.au>

Date:

Fri, 09 Dec 2016 07:03:26 +1100

Attachments:

EStatement.pdf (2.48 kB)

Please contact us immediately if you are unable to detach or download your Statement. Thank you.

Zax Amusements Pty Ltd

265 Ingles St. Port Melbourne Melbourne, Vic. 3207, Australia Phone No. 61 3 9676 9190 Fax No. 61 3 9676 9290 Email: inna@zax.com.au

A.B.N. 50 391 875 576

Emir

Emir Balicevac

DATE 9/12/2016

Fax #

| DATE | INVOICE | | CHARGES | PAYMENTS | BALANCE |
|-----------|----------|----------------------|-------------|------------|------------|
| 9/11/2016 | 00041786 | Sale; Emir Balicevac | \$11,110.00 | \$9,240.00 | \$1,870.00 |

| CURRENT | 30 - 60 DAYS | 60 - 90 DAYS | 90 + DAYS | AMOUNT DUE |
|---------|--------------|--------------|-----------|------------|
| | | | | |

RE: From Zax Amusements Pty Ltd

From:

Inna <inna@zax.com.au>

To:

Emir Balicevac <emir.balicevac@sydney.edu.au>

Cc:

Ted Daley <tedd@zax.com.au>, Phil Boniwell <pboniwell@zax.com.au>

Date:

Fri, 09 Dec 2016 08:07:31 +1100

Hello Emir

Thank you for your prompt reply.

I'll check with Phil and our dispatch will charge your credit card for the balance, as well as arrange delivery.

thanks

Regards.

Inna Vainer | Financial Controller Zax Amusements P 03 9676 9190 265 Ingles St, Port Melbourne VIC 3207 inna@zax.com.au | www.zax.com.au

----Original Message----

From: Emir Balicevac [mailto:emir.balicevac@sydney.edu.au]

Sent: Friday, 9 December 2016 7:57 AM

To: Inna

Subject: RE: From Zax Amusements Pty Ltd

Hi Inna,

Please find attached.

I have sent details earlier to Shanon and Phill.

Thank you

Kind Regards

Email I sent earlier

Good afternoon Gents,

Please find attached Credit Card Payment authorization form and my copy of Drivers Licence and Bank card copy.

I believe rest is \$1870.00.

So when you take \$1870 from my card attached payment fill be covered in full for Spiderman. Now I can only wait for delivery.

Please correct me if I'm wrong. -----Original Message-----

From: Inna [mailto:Inna@zax.com.au] Sent: Friday, 9 December 2016 7:03 AM

To: Emir Balicevac

Subject: From Zax Amusements Pty Ltd

| NSW ICAC E | XHIBIT | | | | |
|--|--------|--|--|--|--|
| Please contact us immediately if you are unable to detach or download your Statement. Thank you. | | | | | |
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From:

Emir Balicevac

To:

Shannon Keevers

Cc:

Phil Boniwell
Re: Spiderman

Subject: Date:

Tuesday, 13 December 2016 12:25:39 PM

Attachments:

image001.png

Hi Shannon,

Yes my wife and myself probably will be at home. If dispatch will be in place tomorrow we talking Thursday someone to be home or Wednesday same day but I think as far distance it is Thursday. Please confirm what day is and will be home 100%.

Thank you for prompt response

Kind Regards

EMIR BALICEVAC

Campus Security Unit | Campus Infrastructure Services

THE UNIVERSITY OF SYDNEY

 $\underline{22\ Codrington\ Street},$ Darlington | The University of Sydney | NSW | 2006 T +61 2 93513487 | F +61 2 9351 4555 | E emir.balicevac@sydney.edu.au

On 13 Dec 2016, at 12:16, Shannon < Shannon@zax.com.au > wrote:

Hi Emir,

Pinballs have just arrived (yes, very late) we need to unpack, Inspect, update, repack, and despatch.

We should have this ready for despatch by tomorrow,

Please confirm, - we are sending to

And is there usually somebody there during business hours, to receive deliveries?

Please advise their name, and contact number.

Regards

Shannon Keevers | Workshop Manager Zax Amusements | P 03 9676 9190 265 ingles St, Port Melbourne VIC 3207 shannon@zax.com.au | www.zax.com.au

From: Emir Balicevac [mailto:emir.balicevac@sydney.edu.au]

Sent: Tuesday, 13 December 2016 12:00 PM

To: Shannon; Phil Boniwell **Subject:** RE: Spiderman

Good morning Gents,

I been trying to get on hold with you for estimate time arrival etc but there was no answer.

I do understand you are busy same as me Christmas coming high demands but at least as customer should give time and reply when I will have Spiderman.

I prefer this week. If is possible.

Thank you

Kind Regards

Emir Balicevac Campus Security Unit| Campus Infrastructure Services

THE UNIVERSITY OF SYDNEY
22 Codrington Street, Darlington | The University of Sydney | NSW | 2006
T +61 2 8627 4226 | F +61 2 9351 4555 | M 0404 538 751
E emir.balicevac@sydney.edu.au

From: Shannon [mailto:Shannon@zax.com.au]
Sent: Thursday, 10 November 2016 3:46 PM

To: Emir Balicevac **Subject:** Spiderman

Regards

Shannon Keevers | Workshop Manager Zax Amusements P 03 9676 9190 265 Ingles St, Port Melbourne VIC 3207 shannon@zax.com.au | www.zax.com.au

<image001.png>

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While this mail and any attachments have been scanned for common computer viruses and found to be virus free, we recommend you perform your own virus checks before opening any attachments.

From:

Emir Balicevac

To:

Shannon Keevers Phil Boniwell

Cc: Subject:

RE: Spiderman

Date:

Wednesday, 14 December 2016 10:09:54 AM

Attachments:

image001.png

Thank you Shannon,

I understand better all be ok then finding faults I agree with you.

See if it can happen this week to have please. Appreciate your help.

Kind Regards

From: Shannon [mailto:Shannon@zax.com.au] Sent: Wednesday, 14 December 2016 10:07 AM

To: Emir Balicevac Cc: Phil Boniwell

Subject: RE: Spiderman

Hi Emir,

still planning on despatching today, we would rather get this right, than rush and find a problem after its delivered. We will advise the shipping details when firmed.

Regards

Shannon Keevers | Workshop Manager Zax Amusements P 03 9676 9190 265 Ingles St, Port Melbourne VIC 3207 shannon@zax.com.au | www.zax.com.au

From: Emir Balicevac [mailto:emir.balicevac@sydney.edu.au]

Sent: Wednesday, 14 December 2016 8:30 AM

To: Shannon Cc: Phil Boniwell

Subject: Re: Spiderman

Hi Shannon,

Any update?

EMIR BALICEVAC

Campus Security Unit | Campus Infrastructure Services

THE UNIVERSITY OF SYDNEY

22 Codrington Street, Darlington | The University of Sydney | NSW | 2006

T +61 2 93513487 | F +61 2 9351 4555 |

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I been trying to get on hold with you for estimate time arrival etc but there was no answer.

I do understand you are busy same as me Christmas coming high demands but at least as customer should give time and reply when I will have Spiderman.

I prefer this week. If is possible.

Thank you

Kind Regards

Emir Balicevac

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22 Codrington Street, Darlington | The University of Sydney | NSW | 2006
T +61 2 8627 4226 | F +61 2 9351 4555 | M 0404 538 751
E emir.balicevac@sydney.edu.au

From: Shannon [mailto:Shannon@zax.com.au]
Sent: Thursday, 10 November 2016 3:46 PM

To: Emir Balicevac Subject: Spiderman

Regards

Shannon Keevers | Workshop Manager Zax Amusements P 03 9676 9190 265 Ingles St, Port Melbourne VIC 3207 Shannon@zax.com.au | www.zax.com.au



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While this mail and any attachments have been scanned for common computer viruses and found to be virus free, we recommend you perform your own virus checks before opening any attachments.

From:

Emir Balicevac

To:

Shannon Keevers

Cc:

Phil Boniwell; Zak Athanasiadis

Subject:

RE: Spiderman

Date:

Monday, 16 January 2017 11:34:46 AM

Attachments:

image001.png IMG 0263.jpg

Hi Shannon,

I think this is right one.

This is from manual we found in Spiderman

Right flippers assembly 500-6543-12-ND

Vault edition.....

See attached.

Thank you

Kind Regards

Emir Balicevac

Campus Security Unit| Campus Infrastructure Services

THE UNIVERSITY OF SYDNEY

22 Codrington Street, Darlington | The University of Sydney | NSW | 2006 T +61 2 8627 4226 | F +61 2 9351 4555 | M 0404 538 751 E emir.balicevac@sydney.edu.au

From: Shannon [mailto:Shannon@zax.com.au] Sent: Monday, 16 January 2017 10:41 AM

To: Emir Balicevac

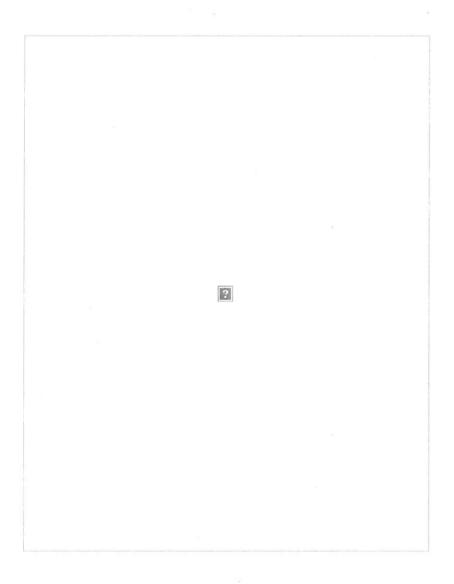
Cc: Phil Boniwell; Zak Athanasiadis

Subject: RE: Spiderman

Hi Emir,

Are the snapped springs,

the No.7 return springs from the below pic?



Regards

Shannon Keevers | Workshop Manager Zax Amusements P 03 9676 9190 265 Ingles St, Port Melbourne VIC 3207 shannon@zax.com.au | www.zax.com.au

From: Emir Balicevac [mailto:emir.balicevac@sydney.edu.au]

Sent: Monday, 16 January 2017 9:18 AM

To: Shannon **Cc:** Phil Boniwell

Subject: RE: Spiderman

Hi Shannon and Phil,

How are you and how was Christmas and new year holiday?

Gents I got one issue with flipper spring.

Middle and bottom flipper spring have snapped. Both on right hand side.

Thank you

Kind Regards

Emir Balicevac Campus Security Unit| Campus Infrastructure Services

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T +61 2 8627 4226 | F +61 2 9351 4555 | M 0404 538 751
E emir.balicevac@sydney.edu.au

From: Shannon [mailto:Shannon@zax.com.au] Sent: Thursday, 15 December 2016 3:02 PM

To: Emir Balicevac Cc: Phil Boniwell

Subject: RE: Spiderman

Hi Emir,

Picking up today for receipt tomorrow, TNT tracking number will go live at approx. 6 tonite, and you can track this via AWB ECN008785332

Regards

Shannon Keevers | Workshop Manager Zax Amusements
P 03 9676 9190
265 Ingles St, Port Melbourne VIC 3207
shannon@zax.com.au | www.zax.com.au

From: Emir Balicevac [mailto:emir.balicevac@sydney.edu.au]

Sent: Thursday, 15 December 2016 2:57 PM

To: Shannon **Cc:** Phil Boniwell

Subject: Re: Spiderman

Hi Shannon,

Any update mate?

Thank you

EMIR BALICEVAC

Campus Security Unit | Campus Infrastructure Services

THE UNIVERSITY OF SYDNEY

22 Codrington Street, Darlington | The University of Sydney | NSW | 2006

T +61 2 93513487 | F +61 2 9351 4555 | E emir.balicevac@svdnev.edu.au

On 14 Dec 2016, at 10:06, Shannon < Shannon@zax.com.au > wrote:

Hi Emir, still planning on despatching today, we would rather get this right, than rush and find a problem after its delivered. We will advise the shipping details when firmed.

Regards

Shannon Keevers | Workshop Manager Zax Amusements P 03 9676 9190 265 Ingles St, Port Melbourne VIC 3207 Shannon@zax.com.au | www.zax.com.au

From: Emir Balicevac [mailto:emir.balicevac@sydney.edu.au]

Sent: Wednesday, 14 December 2016 8:30 AM

To: Shannon **Cc:** Phil Boniwell

Subject: Re: Spiderman

Hi Shannon,

Any update?

EMIR BALICEVAC

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Regards

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I prefer this week. If is possible.

Thank you

Kind Regards

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E emir.balicevac@sydney.edu.au

From: Shannon [mailto:Shannon@zax.com.au]
Sent: Thursday, 10 November 2016 3:46 PM

To: Emir Balicevac **Subject:** Spiderman

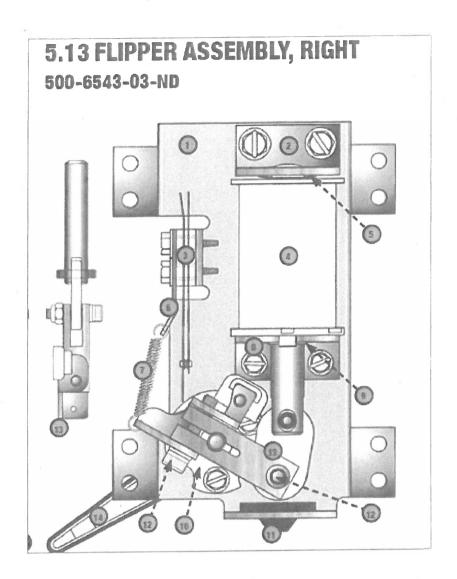
Regards

Shannon Keevers | Workshop Manager Zax Amusements P 03 9676 9190 265 Ingles St, Port Melbourne VIC 3207 shannon@zax.com.au | www.zax.com.au

<image001.png>

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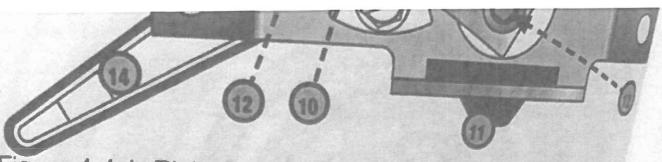


Figure 4.4.1. Right flipper assembly 500-6543-12-ND bottom

| D | Part Number | Description |
|-----------|-------------------|---|
| ١ | 515-6617-00 | FLIPPER BASE PLATE RIGHT KIT W/ BRACKET 1 MOUNTING HARDWARE |
| 2 | 515-6308-01 | COIL STOP BRACKET |
| 3 | 180-5149-00 | SWITCH - END OF STROKE N/C |
| 4 | 090-5032-ND | COIL |
| 5 | 269-5002-00 | SPRING WASHER |
| 6 | 535-7354-00 | SPRING WASHER SWITCH RETURN SPRING BRACKET SWITCH RETURN SPRING BRACKET |
| 7 | 265-5035-00 | CODING ELIPPER DE |
| 8 | 535-7356-00 | COIL SUPPORT BRACKET |
| 9 | 545-5388-00 | COIL SUIT OF THE COIL SLEEVE, FLIPPER COIL SLEEVE, FLIPPER FLIPPER BAT BUSHING FLIPPER BAD COIL SUIT OF THE COIL SUIT OF |
| 1 | 0 545-5070-00 | FLIPPER BAT BUON FLIPPER BUMPER PAD SET SCREW #10-32 x 3/4" SOCKET SET SCREW #10-32 x 3/4" SOCKET |
| 1 | 1 545-5428-00 | FLIPPER BUMPER PAD FLIPPER BUMPER PAD SET SCREW #10-32 x 3/4" SOCKET SET SCREW #10-32 x 3/4" SOCKET |
| | 2 237-6144-00 | THE PROPERTY OF |
| | 13 515-7203-00 | PLUNGER/CRANN FLIPPER BAT AND SHAFT FLIPPER REBUILD KIT RIGHT FLIPPER |
| A. (1000) | 14 515-5133-08-06 | FLIPPER BAT AND KIT RIGHT SOON FLIPPER REBUILD KIT RIGHT for soon of the soon |
| | 500-6307-00 | FLIPPER BAT AND ST RIGHT FLIPPER REBUILD KIT, RIGHT FLIPPER REBUILD KIT, RIGHT Refer to game rubber chart for soon Refer to game rubber Inc. and part number |

From:

Emir Balicevac

To: Cc:

Shannon Keevers Phil Boniwell

Subject:

Re: Spiderman

Date:

Friday, 3 March 2017 4:03:15 PM

Attachments:

image001.png

Shannon call out few not a problem. Call me when you free

EMIR BALICEVAC

Campus Security Unit | Campus Infrastructure Services

THE UNIVERSITY OF SYDNEY

22 Codrington Street, Darlington | The University of Sydney | NSW | 2006 T +61 2 93513487 F +61 2 9351 4555 E emir.balicevac@sydney.edu.au

On 3 Mar 2017, at 15:58, Shannon < Shannon@zax.com.au > wrote:

Hi Emir.

Didn't we firm up that the call out fee for Rod to do the visit to Gerringong was going to be \$220 (opposed to the Sydney metro call out of \$132)

Regards

Shannon Keevers | Workshop Manager Zax Amusements P 03 9676 9190 265 Ingles St, Port Melbourne VIC 3207 shannon@zax.com.au<mailto:shannon@zax.com.au> www.zax.com.au<http://www.zax.com.au>

From: Shannon

Sent: Monday, 20 February 2017 3:15 PM

To: 'Emir Balicevac' Cc: 'Rod Brooks'

Subject: FW: Spiderman

Hi Emir,

Rod the Pinball mechanic, can come down to sometime next week if you still prefer this over returning the machine back to Sydney metro.

His call out / travel fee is \$220 which Includes the first hour On site. (Syd metro call out fee is \$132)

This should be more than enough time to identify where this loose post has come loose from, and to install back, and tighten up.

Please confirm, is someone at the address during business hours Mon – Fri?

if so, can Rod confirm a day and time Via 404 538 751?

Regards

Shannon Keevers | Workshop Manager
Zax Amusements
P 03 9676 9190
265 Ingles St, Port Melbourne VIC 3207
shannon@zax.com.au<mailto:shannon@zax.com.au> |
www.zax.com.au<http://www.zax.com.au>

From: Shannon

Sent: Thursday, 19 January 2017 12:25 PM

To: 'Emir Balicevac' Subject: RE: Spiderman

I've marked in the picture, there is a loose post floating around, pop the glass off, and remove this,

But this has come from somewhere, and you will, need to look around, and try and find where its from,

This will just screw back in.

I have posted out to you, the flipper return springs, these simply loop at each end of the flipper assy arm, and the switch (slide the glass off, and lift playfield to do this easily)

[cid:image001.png@01D27164.3D80B880]

Regards

Shannon Keevers | Workshop Manager
Zax Amusements
P 03 9676 9190
265 Ingles St, Port Melbourne VIC 3207
shannon@zax.com.au<mailto:shannon@zax.com.au>
www.zax.com.au<http://www.zax.com.au>

<image001.png>

<pinball.jpg>

Re: Spiderman

From:

Rod Brooks < rodpinballs@hotmail.com>

To:

Emir Balicevac <emir.balicevac@svdnev.edu.au>

Date:

Sat. 04 Mar 2017 17:28:22 +1100

Emir,

Shannon has get me in the loop. My contact number is 0408 249 505. I will see you on Mon 6th March

Kind regards

Rod

From: Emir Balicevac <emir.balicevac@sydney.edu.au>

Sent: Saturday, 4 March 2017 3:19 PM

To: Rod Brooks

Subject: Re: Spiderman

Hi Rod,

I m not sure if Shannon have spoke to you.

If you could pass me your me to call you.

Thank you

Kind Regards

Emir

EMIR BALICEVAC

Campus Security Unit | Campus Infrastructure Services

THE UNIVERSITY OF SYDNEY

22 Codrington Street, Darlington | The University of Sydney | NSW | 2006 T +61 2 93513487 | F +61 2 9351 4555 | E emir.balicevac@sydney.edu.au

On 2 Mar 2017, at 18:46, Rod Brooks < rodpinballs@hotmail.com > wrote:

6 March confirmed.

Regards

Rod

From: Emir Balicevac < emir.balicevac@sydney.edu.au >

Sent: Thursday, 2 March 2017 12:40 PM

To: Rod Brooks

Subject: Re: Spiderman

Hi Rod, i have sent you email confirmed 6th of March and no reply From you yet?

EMIR BALICEVAC

Campus Security Unit | Campus Infrastructure Services

THE UNIVERSITY OF SYDNEY

22 Codrington Street, Darlington | The University of Sydney | NSW | 2006 T +61 2 93513487 | F +61 2 9351 4555 | E emir.balicevac@sydney.edu.au

On 23 Feb 2017, at 22:18, Rod Brooks < rodpinballs@hotmail.com > wrote:

Hi Emir,

I am usually booked out a week in advance. My next available time including Saturday and Sunday is Monday 6th. Please let me know if this works as I will start using that booking space by tomorrow afternoon.

Thanks

Rod

From: Emir Balicevac < emir.balicevac@sydney.edu.au >

Sent: Thursday, 23 February 2017 2:25 PM

To: Shannon Cc: Rod Brooks

Subject: RE: Spiderman

Hi Shannon,

As we discussed this morning if Rod could confirm Monday morning. Reason I'm asking I will have to take day off so I need to arrange in advance.

Thank you

Kind Regards

Emir Balicevac

Campus Security Unit| Campus Infrastructure Services

THE UNIVERSITY OF SYDNEY

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Subject: FW: Spiderman

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Mon – Fri?

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<image001.png>

Regards

Shannon Keevers | Workshop Manager Zax Amusements P 03 9676 9190 265 Ingles St, Port Melbourne VIC 3207 shannon@zax.com.au | www.zax.com.au

From:

Emir Balicevac Shannon Keevers

To: Cc:

Phil Boniwell

Subject:

RE: Invoice #: 00041786

Date:

Wednesday, 8 March 2017 2:26:24 PM

Only for insurance purposes

From: Shannon [mailto:Shannon@zax.com.au] Sent: Wednesday, 8 March 2017 2:21 PM

To: Emir Balicevac Cc: Phil Boniwell

Subject: RE: Invoice #: 00041786

Hi Emir,

Good yto hear all is OK.

Hi Emir,

Good to hear all is well.

Ownership:

There is nothing really that's needed to be done for ownership from our pespecctive. Warranty status is from serial number and date,

If you want piece of mind, you can use the PPSR:

https://www.ppsr.gov.au/why-use-ppsr

or issue Dennis a receipt for ownership of the item (I assume for Insurance etc)

The Pinball is like any other asset, and can be bought, sold, etc

Regards

Shannon Keevers | Workshop Manager Zax Amusements
P 03 9676 9190
265 Ingles St, Port Melbourne VIC 3207
Shannon@zax.com.au | www.zax.com.au

From: Emir Balicevac [mailto:emir.balicevac@sydney.edu.au]

Sent: Wednesday, 8 March 2017 1:38 PM

To: Shannon **Cc:** Phil Boniwell

Subject: Invoice #: 00041786

Hi Shannon,

Rod was on site had a look and fixed all what needed to be. Thank you very much.

Shannon, I have a question to see can you do for me to transfer ownership to:

Dennis Smith

Kind regards

Emir Balicevac Campus Security Unit| Campus Infrastructure Services

THE UNIVERSITY OF SYDNEY

22 Codrington Street, Darlington | The University of Sydney | NSW | 2006

T +61 2 8627 4226 | F +61 2 9351 4555 | M 0404 538 751

E emir.balicevac@sydney.edu.au

Fwd: Invoice #: 00041786

From:

emir.balicevac@sydney.edu.au

To:

tedd@zax.com.au

Date:

Thu, 04 May 2017 11:41:12 +1000

Hi Tedd, if you could do this for me would be great

EMIR BALICEVAC

Campus Security Unit| Campus Infrastructure Services

THE UNIVERSITY OF SYDNEY

22 Codrington Street, Darlington | The University of Sydney | NSW | 2006

T +61 2 93513487| F +61 2 9351 4555 |

E emir.balicevac@sydney.edu.au

Begin forwarded message:

From: Shannon <<u>Shannon@zax.com.au</u>> Date: 8 March 2017 at 14:20:36 AEDT

To: Emir Balicevac <emir.balicevac@sydney.edu.au>

Cc: Phil Boniwell pboniwell@zax.com.au>

Subject: RE: Invoice #: 00041786

Hi Emir, Good vto hear all is OK.

Hi Emir,

Good to hear all is well.

Ownership:

There is nothing really that's needed to be done for ownership from our pespecctive. Warranty status is from serial number and date,

If you want piece of mind, you can use the PPSR:

https://www.ppsr.gov.au/why-use-ppsr

or issue Dennis a receipt for ownership of the item (I assume for Insurance etc.)

The Pinball is like any other asset, and can be bought, sold, etc

Regards

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